

HARRROW PLANNING SERVICES 2003-2004

PERFORMANCE MONITORING

	Full Year 2002 /03	Apr	May	Jun	1 st Quart er numbers	Jul	Aug	Sep	2 nd Quart er numbers	Oct	Nov	Dec	3 rd Quart er numbers	Jan	Feb	March	Full Year	% increa se from 2002/0 3
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DEVELOPMENT CONTROL

Applications																			
	Received	2850				799				792									
DC1	Determined	2475				734				712									
DC3	Decisions Granted: Nos (%)	1669 (80%)				468 (75%)				423 (68%)									
DC4	Delegated decisions: Nos (%)	2107 (85%)				634 (86%)				614 (86%)									
DC5	Decided in 8 weeks: Nos (%)	1448 (58.5%)				503 (68%)				523 (73%)									
DC6	Major apps decided in 13 weeks: Nos (%)	10 of 31 (32%)				2 of 12 (17%)				11 of 26 (42%)									
DC7	Minor apps decided in 8 weeks: Nos (%)	126 of 344 (37%)				33 of 95 (35%)				69 of 207 (33%)									
DC8	Other apps decided in 8 weeks: Nos (%)	1186 of 2100 (56%)				47 of 627 (7.5%)				954 of 1213 (79%)									
DC9	Reversals of officer Rec. (Committee)	31	4	0	0	4	0	1	6	11	1								

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DC10	Application fees received (£'000's)	519.4			147.8				155.0										
		25			80				037										
DC11	DC net cost / head of population (£)																		
DC12	Average fee per application (all) (£)	182			185				196										
DC13	Gross cost per application received (£)	422																	
DC14	Net cost per application received (£)	240																	
DC15	Consultants: Sent Replied (%)	27487 4526 16.5																	
DC16	Legal (S.106) Agreements authorised	12																	
Appeals																			
DC17	Lodged	85	8	11	6	25	7	7	11	50	6								
DC19	(i) by written representation	56	6	6	4	14	6	5	8	33	5								
DC20	(ii) by Informal Hearing	20	1	4	2	7	1	2	3	13	1								

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DC21 (ill)by Public Inquiry	9	1	1	-	2	-	-	-	2	-									
DC22 Determined Allowed: Nos (%)	86 39 45%	2	2	4	8 25%	2	3	-	13 7%	4									
Enforcement / Complaints																			
DC24 Complaints received	633	56	45	74	175	74	73	102	249	76									
DC25 Enforcement Notices served	27								9										

BUILDING CONTROL

Full Plans Applications											
	1242	126	133	140	399	138	89	82	708	110	
BC1 Full Plans received											
BC2 Plans vetted in 15 days (%)	96	99	85	90	89	98	97	96	93	96	
BC3 Decided within 5 weeks or 8 weeks by agreement (%)	100	100	100	100	100	100	100	100	100	110	
Building/Commencement Notice applications											
BC4 Building Notices received	682	62	70	68	200	68	60	72	400	69	

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Financial																			
BC5	Application income (£'000's)	706			275				487										
BC6	Net cost per application (£)	-39.1							-121										
BC7	Gross cost per application (£)	319							317										
BC8	Average charge income per app'n (£)	358							439										
BC9	Net cost per head of pop (£)	-0.36							-0.63										
BC10	Value of work (est) (£ m)	63.7			16m				31m										
BC11	Net cost per head of population (£)																		
BC12	(i) Charge earning	-0.36							-1.07										
BC13	(ii) Non-charge earning	0.75							0.41										
BC14	(iii) Net expenditure per head for total Building Control	0.39							-0.73										
Workload																			

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BC15	Projects commenced	1069				310				763										
BC16	Projects completed (%)	59.4				41.1				34.7										
BC17	Inspections carried out	1261				2944				5972										
BC18	Average number of inspections carried out / completed job	6.1				7.65				7.9										
BC19	Site visits per technical officer	1096				226				459										
BC20	Applications per technical officer	185				46.5				86										
Enforcement																				
BC21	Notices served	0	0	0	0	0	0	0	0	0										
BC22	Works discovered without notification	89	4	6	4	14	6	5	7	32	8									
Letters and Correspondence																				
BC23	Letters received	5006				1893				2941										
BC24	Letters replied to within 10 days (%)	71				73				74										

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BC25	Telephone calls answered within 5 rings (%)	89	86	85	86	82	84												
Approved Inspector Initial Notices																			
BC26	Domestic initial notices	12			87				11										
BC27	Units	242			150				177										
BC28	Estimated loss of income (£)	47,800			24,686				30,967										
BC29	Non-domestic initial notices	23			8				21										
BC30	Estimated value of work (£)	1.23m			1.09m				2.3m										

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BC31	Estimated loss of income (£)	15,316		9,677				20,907										
FORWARD PLANNING																		

Development Pipeline																		
FP1 (a)	New housebuilding: dwellings completed (gross)	640						243										
(b)	dwellings permitted (gross)	1284						211										
(c)	percentage affordable, permitted	45%						43.6%										0%

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(d)	percentage built on previously developed land	100 %																	
FP2	House conversions and change of use built - net increase in dwellings	55																	
FP3	Business, industrial and warehousing development ('000's sq.ms.)	N/A																	
Development Appraisal																			
FP4	Development briefs/area guidelines: (a) approval for consultation purposes	1							0										
	(b) completed following consultations	0							1										

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FP5	Conservation	18				18				18									
	Conservation areas with policy guidelines	64%				64%				64%									
FP6	Listed buildings at risk and as % of total	10	10				10												
		3.7%	3.7%				3.7%												
Tree Preservation																			
FP11	Tree Preservation Orders:																		
	(a) confirmed orders	2								1									
	(b) number of trees	14								15									
Other items																			
FP12	Net cost per head of population per year (Forward Planning). Excluding capital financing																		
General Planning																			
PS1	Gross cost of Planning per head of population excluding Building Control																		

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PS2	Letters (a) number received (b) percentage of replies in 7 days																		
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